

**From:** [Communications, VCF \(CIV\)](#)  
**To:** [Communications, VCF \(CIV\)](#)  
**Subject:** VCF NEW FAQ 4.4  
**Date:** Wednesday, February 19, 2025 3:45:42 PM  
**Attachments:** [image001.png](#)

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Good afternoon,

The following updates were recently made to the VCF website:

- Added **NEW Frequently Asked Question (FAQ) 4.4**, which states:  
I appealed the decision on my claim and my hearing was held. When will a decision be made on my appeal?

The Special Master reviews and decides all appeal hearings. As a general rule, hearing decisions are rendered in “first in, first out” order based on the date the hearing was held. The Special Master is currently rendering decisions for hearings held in March 2024.

- In conjunction to the above update, added the following information to the end of FAQ 1.2 (I submitted my claim. When will a decision be made on my claim?) – please see the website version of FAQ 1.2 for the full answer:

The information above is the timing for the initial review of your claim. If you amended your claim and are waiting for a decision on the amendment, see FAQ 5.3. If you appealed the decision on your claim and you are waiting for the decision on your appeal, see FAQ 4.4.

Thank you.

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