

From: [Communications, VCF \(CIV\)](#)
To: [Communications, VCF \(CIV\)](#)
Subject: Reminder – “Priority Date” Policy Change effective March 27, 2023 and New email address for Law Firm Liaisons
Date: Thursday, March 23, 2023 3:26:04 PM
Attachments: [image001.png](#)

This email is sent from an unattended mailbox.

Good afternoon,

Please see the important information below.

- **Priority Date Policy Change – Effective March 27, 2023:** This is a reminder that beginning on Monday, March 27, 2023, the VCF will begin implementing the policy change announced at the January 25, 2023, law firm meeting related to the order in which claims are assigned for review. The VCF will no longer prioritize claims for review based solely on the claim submit date. Instead, we will prioritize claims that are ready for review based on whether they are “in good order.”

For detailed information about this policy change, please reference the [notes and slides](#) from the January 2023 law firm meeting, specifically the “Policy Change” section.

This policy change only impacts claims that are submitted without the minimally required documents and information needed for the VCF to complete review of the claim. You do not need to worry about the impact of this policy if you ensure all claims you submit have the required documents and certified condition *at the time the claim is submitted*.

Thank you for assisting the VCF in the effort to focus our attention on those claims that are ready for review. Please direct all questions to our law firm liaisons.

- **New email address for Law Firm Liaisons:** The VCF is pleased to announce that a dedicated email inbox has been established for your individual inquiries. Instead of reaching out directly to our law firm liaisons, Peter and Catherine, you should now send your questions to VCF.AttorneyInfo@usdoj.gov.

Note: All information you wish to be considered in the processing and deliberation of your client’s claim should always be uploaded directly to the claim in the online claims system. **Do not submit claim documents to this email inbox.** In addition, **if your firm has a regularly scheduled call with the liaisons**, you should continue to send your inquiry lists directly to Peter and Catherine.

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VCF Helpline: 1-855-885-1555
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